

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	10/675,719	Confirmation No.	<b>6343</b>
Applicant:	ROUSH et al.	TC/A.U.:	2643
Filed:	September 29, 2003	Examiner	Okoronkwo, C.
Docket No.:	4366-135		
Customer No.:	<b>22442</b>		
For:	"USING VOICE OVER IP OR INSTANT MESSAGING TO CONNECT TO CUSTOMER PRODUCTS"		

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

**AMENDMENT AND RESPONSE**

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of April 11, 2007. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are shown in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 15 of this paper.